

Privacy Policy

As required by a federal law, the Health Insurance Portability and Accountability Act (HIPAA), a Privacy Notice is being provided to you. This notice describes how we may use and disclose your protected health information. Protected health information is information that is created or received by your healthcare provider and, relates to your past, present or future physical and/or mental health or condition.

THIS SUMMARY IS NOT A COMPLETE LISTING OF HOW YOUR INFORMATION IS USED AND SHARED BUT, WILL EXPLAIN BRIEFLY WHAT THE NOTICE SAYS. For more information, please see our detailed notice of Privacy Practices.

We understand that your medical information is personal to you, and we are committed to protecting the information about you. As our patient, we create medical records about your health, our care for you, and the service and/or items we provide to you as our patient. By law, we are required to make sure that your health information is kept private.

How will we use or disclose your information? Here are a few examples (for more detail, please refer to the Notice of Privacy Practices available at our facility).

- For medical treatment
- To obtain payment for our services
- In emergency situations
- For appointment and patient recall reminders
- For worker's compensation programs
- To avert a serious threat to health or safety
- To run our facility more efficiently and
- In response to certain requests arising out of lawsuits or other disputes ensure all of our patients receive quality care

You have certain rights regarding the information we maintain about you. These rights include:

- The right to inspect and copy your medical record
- The right to request amendments or corrections to you protected health information
- The right to request a restriction of your health information

(we are not required to comply with your request)

- The right to request confidential communications by alternative means or to an alternative location
- The right to request how your health information was shared other than for treatment, payment or operation for those you agreed to by signing authorization
- The right to request and receive a copy of Privacy Practices

Violation of Privacy Rights:

If you believe your privacy rights have been violated, you may file a complaint with the Office of Civil Rights. OCR can investigate complaints against covered entities and their business associates.

Anyone can file a complaint alleging a violation of Privacy, Security or Breach Notification Rules. Complaints may be filed by writing, via telephone or email:

U.S. Department of Health and Human Services

200 Independence Avenue, S.W.
Washington, D.C. 20201
Telephone: 1-800-368-1019
Email OCR: OCRMail@hhs.gov

For more detailed information, please use the following link:
www.hhs.gov/orc/privacy/hipaa/complaints/index.html

HIPAA Prohibits Retaliation: Under HIPAA, an entity cannot retaliate against you for filing a complaint. If you feel you've been subject to a retaliatory action, you should notify OCR immediately.