

## PATIENT RESPONSIBILITIES

Patients' Rights and Responsibilities were established with the expectation that observance of these rights will contribute to more effective patient care and greater satisfaction for the patient, family, physicians and the facility caring for the patient. Patients shall have these rights regardless of age, race, sex, national origin, religion, culture, personal values or belief systems.

1. **IT IS THE PATIENT'S RESPONSIBILITY** to read and understand all permits and/or consents you sign. If you do not understand your consent, it is your responsibility to ask the nurse or physician for clarification. If you do not understand the Financial Agreement, it is your responsibility to ask the Business Office representative for clarification.
2. **IT IS THE PATIENT'S RESPONSIBILITY** to provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements and any allergies or sensitivities.
3. **IT IS THE PATIENT'S RESPONSIBILITY** to read carefully and follow any pre-operative written or oral instructions you physician or South Hills Surgery Center, LLC, has given and to notify you physician or South Hills Surgery Center, LLC, if you have not followed the pre-operative instructions.
4. **IT IS THE PATIENT'S RESPONSIBILITY** to inform his/her provider about any living will, medical power of attorney or other directive that could affect his/her care.
5. **IT IS THE PATIENT'S RESPONSIBILITY** to provide an adult to transport you home after the surgery if you have received medications and/or anesthesia.
6. **IT IS THE PATIENT'S RESPONSIBILITY** to provide for someone to be responsible for your care for the first 24 hours after your procedure
7. **IT IS THE PATIENT'S RESPONSIBILITY** to follow carefully and written or verbal postoperative instructions from your physician(s) or nurse. This includes keeping any scheduled postoperative appointments with your physician.
8. **IT IS THE PATIENT'S RESPONSIBILITY** to contact your physician regarding any postoperative question, problem, or complication.
9. **IT IS THE PATIENT'S RESPONSIBILITY** to assure your financial obligations for services are fulfilled as promptly as possible and to assume ultimate responsibility for payment regardless of insurance coverage.
10. **IT IS THE PATIENT'S RESPONSIBILITY** to notify the Administrator or Medical Director if you feel any rights have been violated or if you have a complaint, or suggestion for improvement. This can be accomplished by completing and returning your patient questionnaire or by direct contact.
11. **IT IS THE PATIENT'S RESPONSIBILITY** to be respectful of all the health care providers and staff, as well as other patients.